



VERDICT ON PLUSES PAYMENT WHEN ON PAID LEAVE

The article 28th in the Contact Center Collective Bargaining Agreement (which has been signed by **CCOO**) specifies the paid leave available for us to enjoy. For instance, accident, hospitalization, surgery or death from a relative. Also birth, marriage (from oneself or from some relatives), moving days and do not forget about the 35 medical hours.

When enjoying any of those leaves, the CBA salary is perceived. However, if during the paid leave we are scheduled to work on a Monday, bank holiday or night shift companies DO NOT pay those extras. The same applies to language bonus.

To reclaim this, a lawsuit has been presented and **CCOO** adhered to it. The Audiencia Nacional issued a favorable sentence according to whether the bonuses must be paid. What did the workers association do? As always, appeal against the Tribunal Supremo to win some time. **CCOO** and other unions disputed said appeal from the workers association.

Well, finally we can announe that the Tribunal Supremo has ruled and the sentence can no longer be appealed. If on leave, or on medical hours, the company has to pay us the bonuses on Sundays, holidays, language and night shift.

More than one of the employers are going to choke on vacations when they read the sentence.

Have you been on paid leave? If you want to claim the payment of these bonuses get in touch with your CCOO delegates.