



BLACK FRIDAY HAS ARRIVED TO THE CONTACT CENTER AGREEMENT

Today, November 24, we had another meeting to negotiate the Contact Center agreement. The topic was telework NOT related to Covid, which is already being applied in many companies.

In addition to completely ignoring the unions' proposals, the employers offer a discount offer: if we telework, the companies will give us the computer and the headsets. Everything else (chair, cables, internet, mouse, light, etc.) will come from our pocket.

In return, they propose to pay us € 20, but be careful, € 20 if your shift is 39 hours and you do work every day. Otherwise, they would pay the proportional part of € 20, and on top of that, the reduction will be on the gross amount, then the taxes will have to be deducted.

The bosses have thought that we are on Black Friday of labor rights and would buy that offer.

It must be remembered that the employer offered to pay € 24 for Covid teleworking, now they have dropped to 20, precisely when prices are only going up, the CPI exceeds 5%.

From **CCOO**, we are tired of the bosses' attitude and the lack of respect they show towards the working people, who are the ones who sustain this sector. That is why we are going to initiate a series of actions and mobilizations against the companies.

Considering this, it is more necessary than ever to claim telework expenses from companies for the working people.

Get in touch with the **CCOO** delegates for more information.

